

# Medicare Advantage **Plan Overview**



Healthy partnerships  
**are our specialty.**



# **At Wellcare, we are dedicated to creating the best healthcare plans for your patients.**

**And, as our partner, you can count on us to provide:**

- Fast and accurate claims payments
- Efficient and convenient processes for providing care to our members
- Responsive Provider Relations Representatives to assist with all of your needs

**We are committed to working with you to ensure your patients receive the quality affordable healthcare they deserve.**

# Member Benefits and Programs:



## Prescription Drug Coverage

Our Medicare Advantage plans include prescription drug coverage to help your patients treat or manage their conditions.



## Care Management

Care Managers will work closely with you and your Wellcare patients to make sure their health needs are always met.



## 24/7 Nurse Advice Line

Members will receive 24-hour, toll-free phone access to registered nurses for answers to their medical questions.



## Over-the-Counter Allowance

Members will receive an allowance to spend on certain OTC items that are delivered via mail order.



## Fitness Membership

Members can take advantage of free fitness memberships or request an in-home fitness program.



## Vision and Dental Benefits

In addition to medical benefits, members will be able to keep dental and eye health a priority with routine checkups and care.



## Senior Health Resources

We will partner with our members to keep them engaged in their healthcare — including sending preventive health reminders, providing general health information, or offering support so that they can maintain their best health.

*Benefit offerings and programs may vary by plan.*



Doing more for  
our members.  
**Better healthcare  
for your patients.**



**Wellcare delivers top-quality,** comprehensive coverage for your patients, but the focus doesn't stop there. Our coverage will extend far beyond your office to offer valuable health management programs and educational tools for your patients, making it easier for them to achieve their best possible health.

# We take care of you. So you can take care of them.

Wellcare provides the tools and support you need to deliver the best quality of care.



## Secure Portal Functionality

Access all of your patient information in one place, at one time. On our secure portal, you can view a patient's records, submit claims, verify eligibility, and more.



## EFT & ERA Solution

Need help keeping up with claims payments? Enroll in PaySpan to simplify the payment tracking and transfer process.



## Pre-Auth Needed Tool

Use this online tool to quickly determine if prior authorization is required for a specific service.



## Provider Relations

Our provider relations representatives deliver education and training, industry news updates, and regular in-service meetings.



## Care Management Programs

We support you by providing additional communication to your patients who are under a care plan.

*To learn more about our plans, visit [WellcareNE.com](https://www.wellcarene.com).*



Your partner **in care.**



**Questions? Call Provider Services.**

**Non-duals/C-SNP plans:**

**1-833-542-0693 (TTY:711)**

**Duals/D-SNP plans:**

**1-833-853-0864 (TTY:711)**

**[WellcareNE.com](https://www.wellcareNE.com)**