Hewlett Packard Enterprise

Benefits contact information

On the pages that follow you will find contact information for various HPE benefit programs and services. These resources can answer your questions and help you access HPE benefits as a former team member or retiree.

Please note: Following the end of your employment with HPE, it's important that you keep your benefit providers informed if your address changes. Otherwise, benefits may be delayed or lost under certain programs. A change of address may also affect the availability of certain medical and dental options. Address changes submitted online through MyHPERewards or by phone to the HPE Benefits Center, as described on the next page, will be reflected on your medical, dental, and vision plans and Retirement Medical Savings Account (RMSA) program. For other benefits, report address changes to the benefit vendor for the plan(s) or program(s) in which you participate. You may need to update your address with more than one vendor.

HPE resource	When and how to connect
MyHPERewards	View your benefit options and monthly costs, make address changes,[1] review directories of participating providers, and find resources to review quality information about providers. Visit MyHPERewards at myhperewards.com with your user ID and password
HPE Benefits Center	General benefits information, address changes,[1] password changes, enrolling dependents, and other enrollment assistance: 1-844-537-5304. Outside the U.S., Puerto Rico, or Canada: 1-888-270-5305.
Personal Care Team*	• Understand your medical plan options • Find network providers • Receive guidance about a treatment or diagnosis and costs • Get answers to questions or concerns about your medical coverage • Let experts make the phone calls and do what's necessary to deal with your claims or billing problems **Services available are based on your HPE medical plan* 1-855-429-7357 or grandrounds.com/hpe

[1]Address changes submitted online through MyHPERewards or by phone to the HPE Benefits Center will be reflected on your medical, dental, and vision plans and Retirement Medical Savings Account (RMSA) program. To change your address for other programs, contact the administrators listed below.

Benefit vendor	Contact information
Medical	
Anthem BlueCross BlueShield	1-855-429-7357 or grandrounds.com/hpe Post-65 retirees: 1-844-441-1520
Cigna Global	1-800-441-2668 (outside the U.S. or Canada via AT&T Direct Code®) 1-302-797-3100 (outside the U.S. or Canada, collect calls accepted) Or cignaenvoy.com
MyBind Health	1-866-683-6440 or mybind.com
HMO options	See your medical plan ID card.
Doctor On Demand	1-800-997-6196 or doctorondemand.com/HPE
Aon Retiree Health Exchange (for Medicare-eligible retirees)	1-844-537-5303 or retiree.aon.com/hewlettpackardenterprise

Benefit vendor	Contact information
Prescription drug	
OptumRx	1-866-868-0328 or optumrx.com
Mental health/substance use disorder services	
Optum (Employee Assistance Program)	1-855-892-2392 or go to liveandworkwell.com (enter access code HPE). If you're enrolled in an HMO, contact the member services number on your ID card.
Dental	
MetLife	1-855-676-9445 or mybenefits.metlife.com/hpe (press "Submit" under "Account Sign in")
Cigna DHMO	1-800-244-6224 or cigna.com
Vision	
EyeMed Vision Care	1-866-504-9021 or eyemedvisioncare.com/hpe
Health Savings Account (HSA) and Flexible Spending Account (FSA)	
HPE Benefits Center	1-844-537-5304 (choose "Spending and Reimbursement Accounts") or go to myhperewards.com. Most HSAs transferred from UMB to Fidelity in February 2021. If your HSA is still with UMB, call 1-866-520-4472 (in the Kansas City area, call 1-816-474-4472) or go to umb.com.
Short-Term Disability	
Matrix	1-888-256-4030 or matrixabsence.com
Long-Term Disability	
Reliance Standard	1-800-351-7500
Life insurance	
New York Life	1-800-668-3650
Accidental Death and Dismemberment (AD&D) insurance	
New York Life	1-800-668-3650
Long-Term Care insurance—closed to new applicants	
John Hancock	1-800-393-7294
MetLife	1-800-438-6388
Legal Insurance	
ARAG	1-800-762-3238 or araglegalcenter.com. If you are a retiree, use online access code 18088hpr. To convert coverage within 90 days after termination, use online access code 10014dcp

Benefit vendor	Contact information
HPE Financial Coaching Program	
EY	1-877-998-4HPE (4473) or hpe.eynavigate.com
Student Loan Repayment Program	
Fidelity	1-800-409-4015
	Outside the U.S.: Dial your country's access number +1-800-409-4015.
	If you're in a country that doesn't have the AT&T Direct Toll Free Service, call collect at 1-508-787-9902.
	TDD: 1-888-343-0860
Auto and home insurance	
Farmers Insurance	1-800-438-6381 or myautohome.farmers.com
Liberty Mutual	1-800-921-4652 or libertymutual.com/hpe
HPE 401(k) Plan	
HPE Retirement Service Center at Fidelity	1-800-409-4015 or netbenefits.com
	Outside the U.S.: Dial your country's access number + 1-800-409-4015
	If you're in a country that doesn't have the AT&T Direct Toll Free Service, call collect at 1-508-787-9902.
	TDD: 1-888-343-0860
Former HP pension benefits (administered by HP Inc.): HP Retirement Plan and HP Deferred Profit Sharing Plan (DPSP), HP Cash Account Pension Plan (CAPP), EDS Retirement Plan	
HP Retirement Service Center at Fidelity	1-800-457-4015 or netbenefits.com
	Outside the U.S.: Dial your country's access number + 1-800-457-4015
	TDD: 1-888-343-0860
HPE Retirement Medical Savings Account (RMSA)	
HPE Benefits Center (balance information)	1-844-537-5304
	Outside the U.S., Puerto Rico, or Canada: 1-888-270-5305
	Access online benefits administration at myhperewards.com
Equity grants: restricted stock units, stock options, stock appreciation rights	
Merrill Lynch	1-844-HPE-EQTY (1-844-473-3789) or mybenefits.ml.com
	Outside the U.S., Puerto Rico, or Canada: Use the AT&T USADirect access code for the country you're dialing from (https://www.att.com/support/article/local-long-distance/KM1191865/), plus 844-473-3789 or dial direct for a charge 1-609-818-8894.
Stock purchase plans: HPE Employee Stock Purchase Plan (ESPP), HP Share Ownership Plan (SOP), other legacy Stock Purchase Plans	
Fidelity Stock Plan Services	For shares remaining in your ESPP or SOP account:
	1-800-409-4015 or netbenefits.com
	Outside the U.S.: Use the following link: nb.fidelity.com/public/nb/default/resourceslibrary/articles/HowtoContactaFidelitySPSRep#

Benefit vendor	Contact information
Computershare Shareowner Services	For historical information on the Employee Stock Purchase Plan (prior to April 2015) or the Share Ownership Plan (prior to November 1, 2010): 1-888-892-4853 Outside the U.S.: 1-201-680-6941 or 1-201-296-4789
Computershare Investor Services	For historical statements or inquiries related to the Legacy HP Stock Purchase Plan (prior to November 1, 2000): For U.S. and Outside the U.S.: 1-312-360-5100
Equiniti	For participants in a stock purchase plan prior to 2011 or shares that were transferred to a Direct Registration Service (DRS) account: 1-888-460-7641 or eqinsight.equiniti.com
Morgan Stanley	For retirees who participated in the Compaq ESPP: 1-210-677-3712 or stockplanconnect.com
Credit Unions	
First Tech Federal Credit Union	1-855-855-8805 or firsttechfed.com/hpe
InTouch Credit Union	1-800-337-3328, option 5, or itcu.org/hpe
Retiree programs	
Gold Badge Program	If you qualify for retiree medical benefits, your manager will order your Gold Badge for you when you retire.
Retiree discounts	
Beneplace	Go to Beneplace for exclusive discounts on products and services. Use your personal email to register.
Miscellaneous HR questions	
HR Operations	Hewlett Packard Enterprise former team members: email HR_Connect_US@hpe.com HP Inc. former team members and any team member retired from HP before November 1, 2015: email hpi-HR-connect-us@hp.com