

# **Hello benefits**

## Welcome to the Benefits Support Center

#### www.BenefitsSupportCenter.com

The Benefits Support Center is your 24/7 online resource for all things benefits. You'll find your **Total Rewards Statement**—a personalized snapshot of your total pay and benefits—plus tools and resources that can help you find an in-network doctor, save money when you need healthcare, enhance your well-being and more.

Need to update your coverage because you're getting married or having a baby? The Benefits Support Center can help with that, too! And it's easy to use! Check out the website tour on the next page.

Walgreens

Member of Walgreens Boots Alliance

## 3 ways to log on

#### **1**. From anywhere ... use this link: Benefits Support Center Single Sign-on Link

Enter your Walgreens OneID and password to get to the Benefits Support Center from any device, anytime, anywhere!

#### 2. From your Walgreens-provided device

#### Step 1

Step 2 Arrive at WBA WorldWide—scroll down

on the left.

Go to **wbaworldwide.wba.com**. Then authenticate with your OneID and password.

**PRO TIP >** For the best experience, use Microsoft Edge or Google Chrome as your internet browser.\*

\*Using Internet Explorer may prevent you from having a successful enrollment experience.



#### Step 3

Find and select the **Benefits Support Center** section under **Quick Links**.

## 3. From your personal device

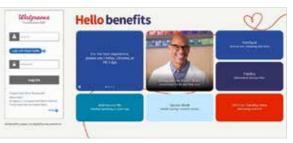
#### Step 1

Go to **www.BenefitsSupportCenter.com**, and then select **Current Team Members** on the Hello Benefits page.



#### Step 2

Log on to the **Benefits Support Center** with your user ID and password. This user ID and password is different than the OneID and password you use at work. If you're logging on for the first time, click **New User?** to set up your user ID and password.



**PRO TIP** If you can't remember your user ID and password for the **Benefits Support Center**, click **Forgot User ID or Password?** to reset your password.

## Here's a tour of the site and tips for customizing your experience

#### Sitewide menu.

Use the mega-menu at the top of the page for easy access to destinations sitewide.

#### Your profile.

Access your personal information, communication preferences and beneficiaries here.

#### 3 Find it now!

Type key words or a specific plan document to find things fast. The search tool even provides suggestions as you type, so you're just a letter or two away from finding what you need.

#### 4 Action items for you.

Use these data-driven, personalized promotions to see what actions you may need to or want to take next.

#### Highlights for you.

Use these shortcut cards to find frequently accessed destinations to see what's available to you. Customize the cards and pin your favorites to the top.

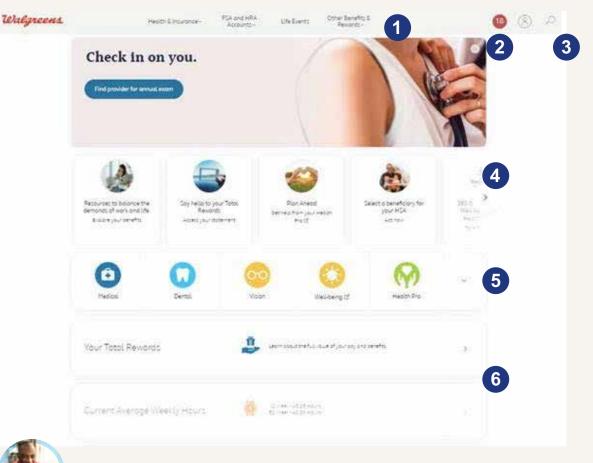
### 6

#### Your info. Your way.

Data cards feature the most important data about you prominently. Again, you can choose to pin your favorites to the top for easier access.

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#### Connect on the go

The Benefits Support Center website automatically knows what device you're using and automatically adjusts to fit your screen. This means you can access your info and request transactions anytime, anyplace.

You can also download the Alight Mobile app on the Google Store or App Store to easily find information on the go.

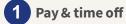


**Can't find what you need online?** Call the Benefits Support Center at **1.855.564.6153**. Representatives are available from 8 a.m. to 5 p.m. Central time, Monday through Friday.

## Personalized picture of your total pay and benefits

Your pay, paid time off, profit-sharing, company-paid disability and life insurance, an extensive wellness program and a long list of employee discount programs—together with your healthcare coverage—make up the full picture of your employee benefits: in other words, Your Total Rewards.

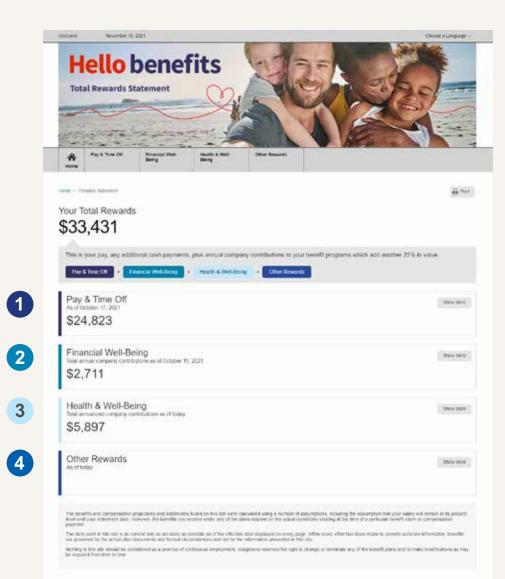
To get the full scoop, click the **View Your Total Rewards Statement** tile on the home page of the Benefits Support Center. Your statement includes up-to-date information about your:



Financial well-being (401(k) and Employee Stock Purchase Plan, if participating)

- **3** Health & well-being
- 4 Other rewards

Click each tab for detailed information about each category.



#### **Other key features**

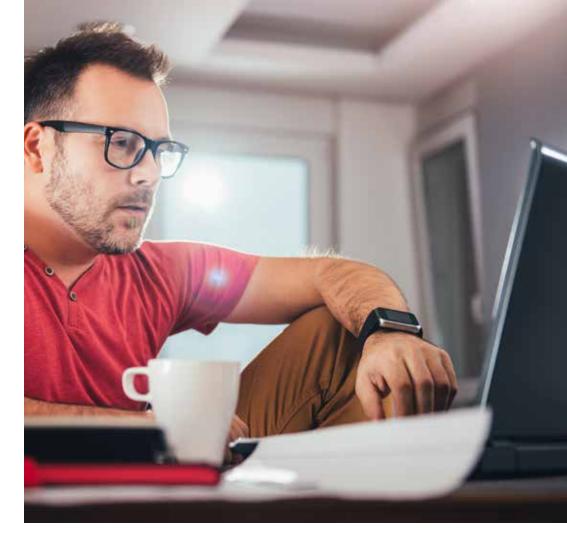
- Need Summary Plan Descriptions (SPDs), Summaries of Benefits and Coverage (SBCs), or other plan notices? Whether you just need a glance or want to print a copy, find important documents by using the search feature or clicking on various shortcut cards.
- Want a faster way to access Your Spending Account<sup>™</sup> (YSA)? Click on the **Reimbursement Accounts** data card to get to the YSA home page. You can also get to YSA by clicking on the data tiles for your YSA accounts (Healthcare Flexible Spending Account and/or Dependent Care Flexible Spending Account).

### While you're at it...

As you browse through the Benefits Support Center website, take a minute to make sure your information is in order:

- **Don't miss out!** Make sure you're all set to receive important Open Enrollment info by confirming your home mailing address and email address. Click **your profile icon** in the top banner, then **Personal Information** to confirm that your personal information is correct.
- Save a tree. Sign up for electronic delivery to get convenient email alerts about your benefits. This not only saves paper, but also lets you know as soon as you have a message in your Secure Mailbox. To sign up, click your profile icon in the top banner, then Manage Communications.
- **Protect your loved ones.** Don't take a chance on your life insurance payout being delayed due to a lack of proper documentation. Add or update your beneficiary information by clicking **your profile icon** in the top banner, then **Beneficiaries**.

Your Spending Account is a trademark of Alight Solutions LLC.





**PRO TIP** → Check out the online enrollment guide (or e-Guide) before you enroll for benefits—and then refer to it year-round! It's available from the home page of the Benefits Support Center.