Gap Inc. + you

Your Benefits - Furloughed Full Time Employees

Your health and wellbeing are very important. We have created this guide to help you access your benefits while you are away. The easiest way for you to access and stay up-to-date with your health and wellbeing benefits is by using **MyEvive**, the benefits mobile app. If you have not yet registered, detailed MyEvive registration information is included below.

Madical Dantal	Vour modical dental vision life insurance CTD and LTD sevenage will eastime
Medical, Dental,	Your medical, dental, vision. life insurance, STD and LTD coverage will continue
Vision, Life	without interruption. You are encouraged to use Virtual Care and mail order
Insurance, Short	options for all your immediate healthcare needs.
Term (STD) and	Note: The annual Open Enrollment dates are May 18 – 29 (effective July 1, 2020)
Long Term (LTD)	Contact Advocacy Services for claims questions and plan specific information at
Disability Plans	866-GAP-3211 or email <u>alighthealthpro@compassphs.com</u> .
Flexible	Dependent (Day) Care Flexible Spending Account (DCFSA): If you are enrolled in the
Spending	DCFSA, your enrollment will end the day before your furlough begins. Expenses
Accounts	you incur for dependent care while you are on furlough are not considered eligible
	expenses and will not be reimbursed from your DCFSA. You can continue to
	submit claims for expenses incurred prior to your furlough date.
	Health Care Flexible Spending Account (HCFSA): If you are enrolled in the HCFSA
	your contributions will automatically stop when you stop receiving pay. You can
	continue to use your HCFSA debit card and submit claims.
Health Savings	If you are enrolled in the HSA plan with HealthEquity your contributions will
Account (HSA)	automatically stop when you stop receiving pay. You will continue to receive the
	quarterly employer funding while you are on furlough. There are no changes to
	how you use your HSA debit card and submit claims.
Mental Health	Be You. Be Well. short term counseling and referral services are available to help.
and Work/Life	This free and confidential support available 24/7/365 for you and your household
Resources	members. Call 833-251-9939 or visit <u>BeYouBeWell.resourcesforyourlife.com</u>
	Company Code: Gap Inc.
Long Term Care	If you are enrolled in the LTC plan with Chubb , your benefit will continue without
(LTC)	interruption. Chubb will contact you to setup direct payment options. You may
	contact Chubb directly by calling 888-394-8365.
Legal Services	If you are enrolled in Metlife Legal Services , your contributions will automatically
-	stop when you stop receiving pay. Your coverage will continue without
	interruption. Visit info.legalplans.com and enter access code 9902650 or call
	MetLife's Client Service Center at 800-821-6400 to access your benefit.
GapShare 401(k)	If you were participating in the GapShare 401(k) Plan, your contributions will
Plan	automatically stop when you stop receiving pay. To access your account and
	make necessary changes contact T. Rowe Price at 888-GAP-401K or online at
	http://rps.troweprice.com
Employee Stock	If you were participating in the ESPP Plan with E*TRADE , your contributions will
Purchase Plan	automatically stop when you stop receiving pay. To request a refund of
(ESPP)	contributions already deducted contact E*TRADE at 800-838-0908 or online at
	www.etrade.com/enroll.
Gradifi Student	Gradifi Refi will remain available to you and your family members. Get started by
Loan Refinance	creating an account at <u>gradifi.com/access/gap</u> and use code GAPGRADIFI.
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Please Note: The information described in this document summarizes the official text and contracts concerning the Gap Inc. Plans. Refer to the Gap Inc. SPD, Certificates of Coverage and Plan Documents for complete details; in all cases these documents govern the Gap Inc. Plans and programs. Employees may request copies of those documents. In case of any conflict between the information in this document and that in the official Plan documents, the official Plan documents will govern. Gap Inc. reserves the right at any time and for any reason to amend, terminate or modify the Plans, in whole or in part, with or without prior notice.

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Pet Insurance	If you're enrolled in Nationwide Pet Insurance your policy will continue without
Program	interruption. Contact Nationwide to access your account and make any necessary
	changes by calling 877-738-7874 or go to <u>www.petinsurance.com/GapInc</u> .
Child and Family	Bright Horizons remains available for sourcing childcare, elder companions, pet
Care Support	sitters, and housekeepers. You can continue using this benefit with your existing
	account. First time users will need to register at <u>clients.brighthorizons.com/gapinc</u>
	using Employer Username: GapInc and Password: Benefits4You.
Tuition	If you have an approved application with EdAssist Solutions , you can complete
Reimbursement	your course and submit for reimbursement without interruption. You must submit
	the required paperwork within three months of completing the course. Call Bright
	Horizons EdAssist Solutions at 866-610-6763 or visit <u>GapInc.edassist.com</u> .
Commuter	If you're enrolled in WageWorks commuter benefits, refunds for April may be
Benefits	processed according to the guidelines for each transit agency. Review your
	options at www.wageworks.com/coronavirus-commuter-communication.
	To update your account or stop future orders visit <u>www.wageworks.com</u> or call
	877-924-3967.
Employee	The employee merchandise discount will continue for you and your enrolled
Merchandise	spouse or domestic partner. Access the digital EMD card on MyEvive under the
Discount (EMD)	"Saved Cards" feature so you always have your card handy.
Wellbeing	You're encouraged to continue using Gap Inc.'s Wellbeing Programs and
Programs and	Community Discounts. You can access these benefits using the benefits Mobile
Community	App, MyEvive. If you have not already registered for MyEvive, see below for
Discounts	detailed registration instructions.

DOWNLOAD THE MYEVIVE APP ON YOUR IOS OR ANDROID me DEVICE OR REGISTER AT GAPINC.MYEVIVE.COM

STEP 1: DOWNLOAD

Enter "Gap Inc." as your

from the drop down list

employer and select "Gap Inc."

Note: Brand name works too!

(Gap Inc., Banana Republic,

Old Navy, Athleta, Intermix,

Janie and Jack, Hill City)

Store or Google Play

STEP 2: VERIFICATION

Download the app from the App Enter your 7 digit Employee ID Note: Both employee and spouse will use the employee ID to register

> Enter your legal first and last name

Enter your date of birth

Select if you are an Employee/ Subscriber or Spouse/Domestic Partner or Adult Dependent

Select Continue

STEP 3: REGISTRATION

Enter your email address (this will be your username)

Create a secure password using the criteria listed

Enter your phone number

Select your preferred contact method

Be sure to check off the Privacy Policy and Terms of use

Select Finish

LET US HELP.

Select Continue

We've got a team of people to help you. Chat with one of our member services representatives today for help registering, downloading our app, or navigating MyEvive. Email memberservices@goevive.com or call (844) 520-0601 Monday - Friday 9 AM - 5 PM CST.

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