

## Contact Information

For more information about Dominion Energy benefits, contact...

| Benefit  | Administrator                  | Reasons to Contact   | Phone Number   | Website or Email Address  |
|--|--------------------------------|--|--|---|
| <b>Dominion Energy Benefit Center</b>                          | Alight Solutions               | <ul style="list-style-type: none"> <li>• Questions about your benefits or enrollment</li> <li>• Qualifying life events</li> </ul>  | <b>1-877-434-6996</b>  | Your Benefits Resources™ (YBR)<br><a href="http://digital.alight.com/dominionenergy">http://digital.alight.com/dominionenergy</a> |
| <b>Dominion Energy HelpLine</b>                                | Dominion Energy                | <ul style="list-style-type: none"> <li>• After you have contacted a claim administrator and still need help</li> <li>• Changes in your name, marital status and address</li> </ul>   | <b>1-877-947-4636</b><br><b>1-804-771-4636</b><br>(tie line) <b>8-736-4636</b> | Email:<br><a href="mailto:helpline@dominionenergybenefits.com">helpline@dominionenergybenefits.com</a>                            |
| <b>Accident Insurance</b>                                      | MetLife                        | <ul style="list-style-type: none"> <li>• Questions about your coverage</li> <li>• Making a claim</li> </ul>  | <b>1-800-438-6388</b><br>(1-800-GetMet8)                                       | <a href="http://www.metlife.com/mybenefits">www.metlife.com/mybenefits</a>  |
| <b>Auto/Home Insurance</b>                                     | MetLife                        | <ul style="list-style-type: none"> <li>• Group auto and home policies at group rates</li> </ul>  | <b>1-800-438-6388</b><br>(1-800-GetMet8)                                       | <a href="http://www.metlife.com/mybenefits">www.metlife.com/mybenefits</a>  |
| <b>Auto/Home Insurance</b>                                     | Liberty Mutual                 | <ul style="list-style-type: none"> <li>• Group auto and home policies at group rates</li> </ul>  | <b>1-800-295-9943</b>  | <a href="http://www.libertymutual.com/dominion">www.libertymutual.com/dominion</a>  |
| <b>Best Doctors</b>  |                                | <ul style="list-style-type: none"> <li>• Get an expert second opinion and medical diagnosis</li> <li>• Get medical treatment recommendations</li> </ul>  | <b>1-866-904-0910</b>  | <a href="https://members.bestdoctors.com">https://members.bestdoctors.com</a>   |
| <b>Critical Illness</b>  | MetLife                        | <ul style="list-style-type: none"> <li>• Questions about your coverage</li> <li>• Making a claim</li> </ul>  | <b>1-800-438-6388</b><br>(1-800-GetMet8)                                       | <a href="http://www.metlife.com/mybenefits">www.metlife.com/mybenefits</a>  |
| <b>COBRA</b>   | Dominion Energy Benefit Center | <ul style="list-style-type: none"> <li>• COBRA enrollment</li> </ul>   | <b>1-877-434-6996</b>  | N/A   |
| <b>Dental</b>  | MetLife                        | <ul style="list-style-type: none"> <li>• Dental claims and network providers</li> </ul>  | <b>1-800-942-0854</b>  | <a href="http://www.metlife.com/mybenefits">www.metlife.com/mybenefits</a>  |
| <b>Discounts</b>   | LifeMart provided by LifeCare  | <ul style="list-style-type: none"> <li>• Access to hundreds of discounts on items such as child care, electronics, entertainment, fitness, retail, dining and travel</li> </ul>  | N/A  | <a href="http://www.discountmember.lifecare.com">www.discountmember.lifecare.com</a><br>Registration code: Dominion               |
| <b>Employee Assistance Program (EAP)/ Life Resource Center</b> | Beacon Health Options          | <ul style="list-style-type: none"> <li>• Personal concerns for employees and immediate families</li> <li>• Emotional well-being</li> <li>• Legal and financial concerns</li> <li>• Child care, adult care and parenting</li> <li>• Convenience services</li> </ul> | <b>1-877-366-9355</b><br>(1-877-DOM-WELL)                                      | <a href="http://www.achievesolutions.net/dominion">www.achievesolutions.net/dominion</a>  |
| <b>Flexible Spending Accounts (FSAs)</b>                       | PayFlex                        | <ul style="list-style-type: none"> <li>• Healthcare and Day Care FSA coverage and claim payments</li> </ul>  | <b>1-844-729-3539</b><br>(1-844-PAYFLEX)                                       | <a href="http://www.payflex.com">www.payflex.com</a>  |
| <b>Health Savings Accounts (HSAs)</b>                          | HSA Bank                       | <ul style="list-style-type: none"> <li>• Check HSA balance</li> <li>• Questions about account</li> </ul>   | <b>1-800-357-6246</b>  | <a href="http://www.hsabank.com">www.hsabank.com</a>  |
| <b>Identity Theft</b>  | InfoArmor                      | <ul style="list-style-type: none"> <li>• Credit monitoring reports</li> <li>• Identity theft restoration</li> </ul>  | <b>1-800-789-2720</b>  | <a href="http://myportal.infoarmor.com">myportal.infoarmor.com</a>  |
| <b>Life Insurance</b>  | MetLife                        | <ul style="list-style-type: none"> <li>• Enrollment and coverage questions</li> <li>• Statement of Health</li> </ul>   | <b>1-877-434-6996</b>  | <a href="http://www.metlife.com/mybenefits">www.metlife.com/mybenefits</a>  |

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