

# ABOUT USAA

# SERVING THOSE WHO SERVE.

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products and services. Whether you have a military connection or simply share our passion for helping military families, we're

always looking for talented individuals to join our growing team.

## Putting members first

Founded in 1922, we have a strong legacy of serving members



Learn about the code we live by.

[Read our code of ethics](#)

## Living by our values

We all believe in what we're doing. And that shared commitment finds its way into every corner of our organization. Backed by our core values, we've created a culture that encourages and promotes respect, inclusion, creativity and passion.

### Diversity and Inclusion

"Many faces. One mission." That's our diversity and inclusion credo. We recognize the strength that comes with creating a culture that thrives on different perspectives and beliefs. That's why we take our commitment to developing a diverse team so seriously. And why we work so hard to ensure every voice and every idea is heard.

[Learn more](#)



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## Benefits for you and your family

We don't just have the backs of our military community, we're also looking out for our people. We've put together a benefits package that makes life a little easier for our employees and their families.

- Medical and dental



## Balance and wellness

We want you to be your best. That's the idea behind our balance and wellness offerings. Whether it's saving you time or money -- or helping you to stay healthy -- we'll give you the support to make it happen.

- Physical fitness and personal trainer
- Work-life referral specialist
- Recreation programs and facilities
- Parental benefits
- College admissions assistance
- Healthy points education

### **Training and development**

With USAA, you've got a shot at a great career. And we're here to support your goals with ongoing training and development opportunities to sharpen your skills.

- Orientation and initial customized training
- Business seminars, speakers, and workshops
- Self-study, classroom, and distance learning options
- Tuition assistance for certifications and degrees
- Career development planning
- Leadership development programs

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## Made for Serving Our Communities

Our mission of helping military families extends beyond the financial services and products we deliver and into the communities we call home. Through charitable contributions and volunteering efforts, we take real action to improve the lives of military families and the cities where our employees live and work.



From our annual giving campaign, USAA Serves, to our Bowlathon and Season of Sharing holiday program, our teams are enthusiastic about giving back. In 2020, our employees and retirees contributed more than \$15.4 million, including corporate matching, to support nonprofit organizations.

### The USAA Educational Foundation

Our nonprofit foundation helps service members and their families make sound financial decisions. Through free resources, financial readiness presentations at military installations and ROTC detachments, we offer advice that can help improve lives.

## Hard work gets noticed

We've worked hard to build a company that supports its people and its mission. We're proud to be recognized as a top employer for many consecutive years.





**Find out more about who we are**





than other companies  
you've worked for.



**Jeremy**  
Manager, Claims  
Operations

Explain how USAA 0:21  
fosters an environment  
for (individual & team)  
success.



**Juspreet**  
Director, Digital

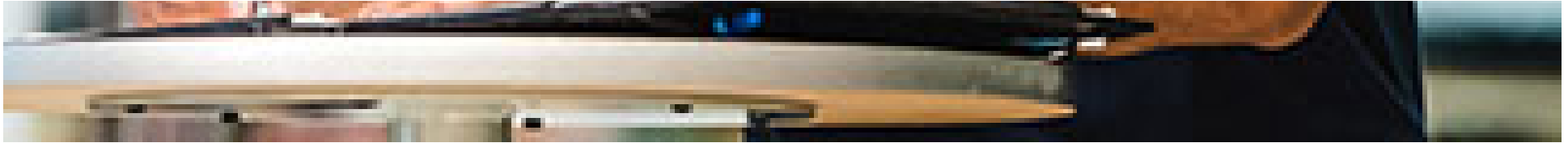
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Find the opportunity to give back to your military community.

**Veteran careers** >

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We're committed to a team that values all backgrounds

**Diversity & Inclusion** >

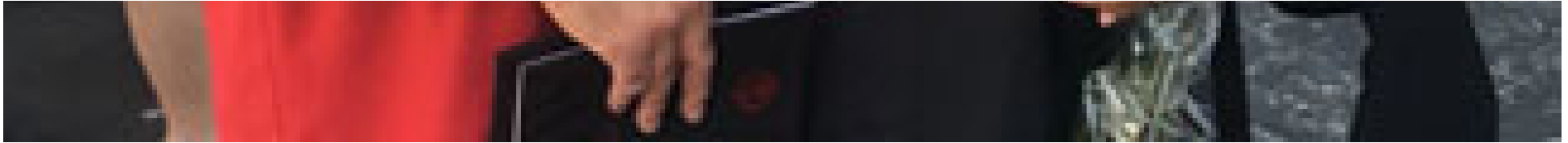
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With tuition assistance, Mandy R. was able to keep a promise to her dad while building her career.

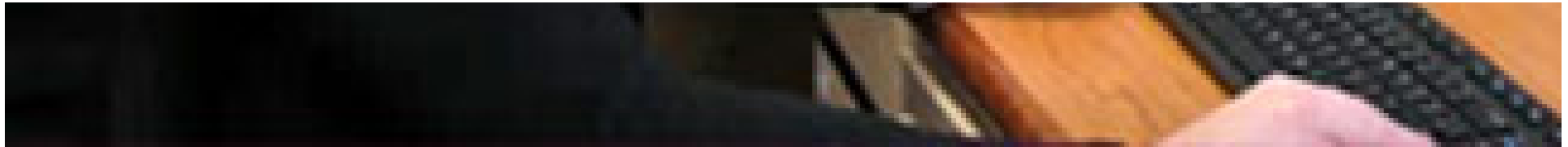
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Employees explain the importance of Brightside Accessibility Lab

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## Life at USAA



(<https://www.instagram.com/p/CP0VILIMnOd/>)



(<https://www.instagram.com/p/CP0VILIMnOd/>)

First day. Excited to join this team



(<https://www.instagram.com/p/CP0VILIMnOd/>)

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We know your friends and family are important to you, so that we can be there for you when you need us.

Today marks the 77th anniversary of #DDay, where more than 100,000 servicemen led the charge.

6/14/2021

means they're important to us. We do everything we can to ensure a healthy work/life balance. USAA employees Robert and Angie share how USAA has supported their family during this past year.

#usaalife

(<https://www.instagram.com/p/CP8X8XQxWMEJj/>)

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(<https://www.instagram.com/p/CP8X8XQxWMEJj/>)



(<https://www.instagram.com/p/CPQVy1fstG9/>)

We'd like to wish a warm welcome



About USAA

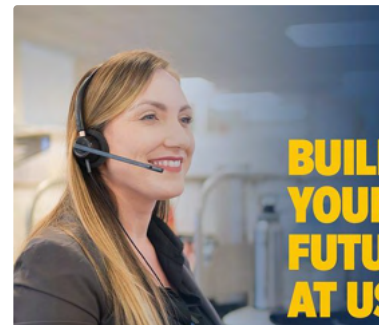
160,000 servicemen led the 1st seaborne invasion in history. Today, we're honoring their leg through employees with family members who served in WWII. Project Management Lead Dan shares his grandfather's story (<https://www.instagram.com/yPeMqFpX3/>)

8d

(<https://www.instagram.com/p/CyPeMqFpX3/>)



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lifeatusaa  
@lifeatusaa (<https://www.instagram.com/lifeatusaa/>)



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## Recently viewed jobs

## Saved jobs

### **Information Solutions Advisor Senior – Marketing Data and Analytics (100% Remote Available)**

San Antonio, Texas

### **Enterprise Complaints Executive**

San Antonio, Texas

### **Solution Train Engineer Lead (Bank Data Analytics) Remote**

San Antonio, Texas, Plano, Texas

### **Business Strategy and Planning Director**

San Antonio, Texas, Austin, Texas, Plano,





## **Employee shares story of love and acceptance**



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Get personalized job alerts by completing the fields below, adding your selections and then clicking “Sign up.”

EMAIL ADDRESS\*

CATEGORY

LOCATION

**ADD**

By submitting your information, you acknowledge that you have read our privacy policy and consent to receive email communication from USAA.

**Frequently asked questions**



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