



Providing great benefits.

At Publix, providing great customer service goes beyond helping shoppers in our stores. It extends to providing great benefits to and support for our associates. The Benefits department does plenty of that, as you'll see below. But it also provides benefits and support for our associates' family members, associates who have retired, and stockholders. This equates to hundreds of thousands of people—quite a challenge for the 81 associates who administer Publix's health, welfare, retirement and stock purchase plans.

Our Team Structure

The Benefits department is comprised of four sub-departments: Group Benefits, Retirement, Stockholder Services, and Benefits Administration.

Group Benefits is responsible for our health and welfare benefits plans (dental, life, long-term disability insurance). This includes administering eligibility and enrollment, providing customer service and maintaining vendor relations.

Retirement is responsible for our employee stock ownership and 401(k) plans. This includes administering eligibility and enrollment, processing distributions and allocations, providing customer service and maintaining vendor relations.

Stockholder Services is responsible for our company stock plans. This group acts as the registrar and transfer agent for Publix common stock. This includes administering eligibility, processing stock purchases and redemptions and providing customer service.

Benefits Administration handles strategic benefits planning, financial and data analysis, project management, contractual and regulatory compliance and reporting, vendor procurement and management, and communications planning and development.

Our Positions

Our Benefits department offers many opportunities for growth. Whether you're looking for an entry-level position or a professional one, we seek individuals who share our dedication and commitment to Publix's goals and objectives, provide premier customer service, and have a passion for excellence.

These are some of the positions in our Benefits department.

- 401(k) Specialist
- **Benefits IT Technical Analyst**

- **Group Benefits Customer Service Agent**
 - **Group Benefits Manager**
 - **Group Benefits Processing Supervisor**
 - **Group Benefits Team Lead**
 - **Health Benefits Coordinator**
 - Mail & Customer Service Support
 - **Manager of Health & Welfare Benefits**
 - Manager of Stockholder Services
- PROFIT Plan Technical Claims Analyst
 - **Project Manager**
 - Retirement Manager
 - Stock Programs Compliance & 401(k) Supervisor
 - Stockholder Services Processing Support Analyst

How to Apply

Please go to the [Publix Jobs Center](#) to begin searching our openings. Click the appropriate link to view openings for Publix associates and non-associates. Click Search Openings and narrow your search by selecting Benefits Administration from the Job Category list.

When you apply, your information will be sent directly to the appropriate hiring manager. If your skills and experience seem to match the qualifications of the position that interests you, Publix will contact you for an interview and possible customized testing for that position.

If you have any questions about our application process, please call our Employment Office in

- Lakeland at (863) 688-7407, ext. 32504 or
- Atlanta at (770) 995-0073, ext. 2153.