

# Your Benefits Resources Center Website

Your Benefits Resources Center website ([ybr.com/dteenergy](http://ybr.com/dteenergy)) is your best source for information about DTE Energy's benefits.

Visit the website from any PC, tablet or mobile device whenever you need to check your coverage, make a coverage change or get more information about DTE Energy's benefit plans and how they work.

Your Benefits Resources Center  
[www.ybr.com/dteenergy](http://www.ybr.com/dteenergy)  
866-899-4DTE (4383)

## Logging on to the Website for the First Time?

If you are logging on to the website for the first time, follow these easy steps:

**Step 1:** Click the **New User?** Link located below the Log On button. You will need to enter certain information to identify yourself.

**Step 2:** You will then create a User ID, web password and phone PIN.

**Step 3:** You'll also be asked to create security questions you can use to authenticate and/or reset your password or User ID if needed in the future.

### Web Password and Phone Pin Tips

Your web password can contain letters, numbers or both, and should be at least eight characters long. To help you remember your password, you will also be able to enter a password hint.

Your phone PIN must be at least six numbers, and you'll use it when you call. If you need to speak directly with a representative, say the word "representative." You will need to provide some information to identify yourself to the representative. You will not be asked to provide your PIN to the representative.

## If You Forget Your Password

### Reset it online or by mail

If you've forgotten your password for the website, you may reset it online by visiting Your Benefits Resources Center website at [ybr.com/dteenergy](http://ybr.com/dteenergy). If you have a mobile number on file with Your Benefits Resources, you'll receive a one-time code to use within 10 minutes. (A temporary password can take up to a week to be delivered by mail.)