

Previously this site was yourpensionbenefits.com/deere administered by Aon Hewitt. Aon Hewitt changed to Alight Solutions in 2017. We've recently expanded the Deere benefits you can interact with here to include your pension, healthcare, life insurance, and reimbursement benefits.

If you've never been on UPoint before...

- To register, select "New User?" from the login page and provide your personal identifiers.
- Then, you'll be prompted to create your user ID, online password, phone PIN, and security questions.
- **IMPORTANT NOTE:** In some cases, you may need to receive a temporary password before you can complete the process to create your user ID, permanent online password, phone PIN and security questions. This is an enhanced security measure to protect your pension benefits from fraudulent activity.

If you've been on UPoint before...

- If you have a pension benefit, you may have already accessed UPoint.
- If so, use the same user ID and online password that you already set up. Please note that UPoint has a unique user ID/password. This is not your RACF ID/password.
- If you've accessed the site before, but you've forgotten your login credentials, select "Forgot User ID or Password?" from the login page.

- **You can only create or change your user ID or online password on the UPoint website — you cannot do that by calling the John Deere Benefits Center.**

If you were required to get a temporary password in order to complete the registration process on UPoint...

- **If you have received a temporary password and know your user ID, you may use them together on the login page.**
- **If you have received a temporary password and have not yet established a user ID, simply follow the “New User?” link again and after again providing your personal identifiers and the temporary password you received you will be able to establish your user ID, phone PIN and permanent password.**

If you call the John Deere Benefits Center before you set up security on UPoint...

- **You will be asked to create a phone PIN. Then a temporary online password will be mailed or emailed to you if you call before registering online.**
- **Once you receive your temporary password, select “New User?” from the Upoint login page and provide your personal identifiers.**
- **You will use your temporary online password once, then you will be asked to create your own user ID, online password, and security questions.**
- **If you’ve forgotten your phone PIN, you can update your PIN on UPoint or call the John Deere Benefits Center for assistance.**

Good To Know

- **Do not share your user ID, password, or phone PIN with others.**
- **If you do not currently have a valid email address on file, you will receive your temporary password via US Mail. Once you have received your temporary password you will be able to add an email address to your UPoint profile for future needs.**
- **In addition, you'll have the option to register the device you're using (computer, tablet, or mobile phone) to make it "trusted." By registering your device you are making your account more secure, but also making it easier for you to access your account from that device in the future.**