



Solutran offers an OTC program designed with several options for members. Benefit Credits are provided each quarter to members. The quarterly benefit credits range from \$40, \$50, \$60 or \$80 depending on the health plan's credit amount. Credits expire at the end of each quarter. The **OTC** program supports members with health and wellness options.

## What?

### **What does Health & Wellness Products Catalog program offer members?**

- Solutran manages the benefit credit management, marketing, websites, call center support, product sourcing, order fulfillment, and reporting.
- The number of products are offered under this benefit is still being determined but directionally it ties to Walmart's inventory likewise a wide selection
  - More competitive product pricing with exclusive Walmart relationship. Categories include:
    - Pain Management
    - OTC Medications
    - Medicine Chest items
    - Stomach Remedies
    - Incontinence
    - Home Medical
    - Bath Safety
    - Vitamin & Supplements

## How?

### **How does the Health & Wellness Products Catalog program work?**

- Offer sales support by offering a sale flyer and sales catalog for leave behinds with prospects.
- Solutran receives eligibility files which are loaded and triggers a welcome kit which includes the catalog for new members and order forms for mailing.
- Members receive quarterly credits on the first business day of each quarter.
- Members may place unlimited orders per quarter.
- Credits expire at the end of each quarter.
- Members can update their profile, check balances, browse products, and see transaction history on the website or by using the App.
- Members may purchase products through the catalog by mail, online at Walmart.com, or by calling 1-833-845-8798.
  - Website is HealthyBenefitsPlus.com/HWP, which is tied to Walmart.com everyday pricing.
  - Customer service available via phone 8a.m. to 8p.m. local time zone.
- Products purchased are delivered directly to member's home at no additional cost if over \$35.

## Where?

### **Where is the benefit available?**

- Varies by plan – check the Evidence of Coverage (EOC) for specific details by plan

